

## MEDIA RELEASE

06 March 2026

### **Announcement: Jackson Hills Appointed CEO of National Shelter**

National Shelter is pleased to announce the appointment of **Jackson Hills** as its incoming Chief Executive Officer.

Jackson brings more than 15 years of leadership experience across the not-for-profit and community sectors, with a strong track record in policy, advocacy, stakeholder engagement, and strategic partnerships. Throughout his career, he has worked with some of Australia's most respected organisations, including Tennis Australia, the Australian Football League (AFL), and the Australian Sports Commission, building a reputation as an experienced executive with exceptional engagement skills and a deep commitment to community impact.

Most recently, Jackson has led policy and strategic engagement at Q Shelter, Queensland's peak body for housing and homelessness services. In this role, he has played a key role in shaping housing and homelessness policy while leading the organisation's advocacy and engagement with local, state, and federal governments.

Jackson's commitment to social impact extends beyond his executive roles. He has been actively involved with several charitable organisations, including the Trish MS Research Foundation, Common Ground Queensland, The Salvation Army, and Property Industry Foundation.

Importantly, Jackson already brings deep knowledge of National Shelter's work and mission. In the past, he has served as National Shelter's Deputy Chair and represented Queensland on the organisation's Executive Committee, giving him strong insight into strategic priorities and the broader housing and homelessness landscape.

Jackson was appointed following a competitive recruitment process run by a National Shelter subcommittee with independent input.

National Shelter Chair, John Engeler, said:

‘Jackson’s appointment marks an exciting new chapter for National Shelter as we continue to advocate for a fairer housing system and one with more secure outcomes for people experiencing housing stress and homelessness across Australia.’

‘The National Shelter Council and Executive are very excited about Jackson’s appointment and equally enthusiastic about ramping up our efforts across the country, along with our network of members in the states and territories, and across the housing system. This is aided further by support which has recently been reinstated by the Commonwealth Government, that will enable our advocacy and sector development efforts to grow and expand even further.’

On news of his appointment, Jackson Hills offered the following comments:

‘This is an incredibly exciting opportunity to help shape housing security and reform across the country, at a time when a strong national voice has never been more important. The work is also deeply personal to me. Most of us know someone who has been affected by housing insecurity, or worse, homelessness, and that reality drives my commitment to this role. When I look back on my time with the Shelter network, I want to know that I helped move us closer to a future where more Australians have access to safe, secure, and accessible housing.’

‘I’m grateful for the trust that has been placed in me by National Shelter, and for the strong support I’ve received from Q Shelter as well. I’m excited for what lies ahead and ready to hit the ground running.’

Q Shelter CEO Fiona Caniglia supported the appointment:

‘We are excited to think of the impact Jackson could have in the national arena. As the national housing crisis persists, we need a renewed approach to strategic engagement and genuine influence over policy and investment. We are proud to think he has emerged from his role at Q Shelter. As our delegate to National Shelter, this day has been a long time coming and we look forward to everything it might mean for Australians who are homeless and in housing insecurity right now.’

Further details regarding Jackson’s commencement and leadership priorities will be shared in the coming weeks.

**For media inquiries, comments or follow up prior to 14 March, please contact:**

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